

	Terms and Conditions	IVA Technologies Ltd	
		Revision	1.0
		Last updated date	Jul 2025

Terms and Conditions

Welcome to **IVA**. These Terms and Conditions ("Terms") outline the rules and regulations for using our website and the purchase of laptops, computers, and accessories or services offered by IVA in Mauritius.

READ THESE TERMS CAREFULLY BEFORE BROWSING THIS WEBSITE.

By accessing this website or purchasing from IVA, you agree to accept these Terms in full.

If you do not agree, please refrain from using our website.

1. Company Information

IVA is a Mauritian-based technology brand providing quality laptops, desktop computers, and IT accessories.

For queries, you may email us on:

 Email: contact@iva-technologies.mu

2. Product Information

We strive to ensure that product descriptions, images, and specifications are accurate and up to date. IVA reserves the right to correct errors and update information or discontinue items without providing any notice.

3. Orders & Payments

- Orders are confirmed once payment is received in full.
- We accept major payment methods like bank transfer, Juice by MCB.
- IVA reserves the right to cancel or refuse any order at our discretion.

4. Returns & Refunds

- You may return eligible products in case of, for example manufacturing defect, within 3 days of delivery.
- Items must be in original condition with all packaging intact.
- Eligible refunds are processed after inspection and may take up to 30 days.

6. Warranty

- Warranty does not cover accidental damage, misuse, or unauthorized repairs.

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- Refer to the Warranty Policy to learn more on the warranty details of the product.

7. Intellectual Property

All content on this website (logo, text, graphics, etc.) is the property of IVA and protected by copyright laws. You cannot reuse, copy, or distribute whole or part of this website without explicit written permission from IVA.

8. Limitation of Liability

IVA shall not be liable for any indirect, incidental, or consequential damages arising from the use or inability to use our products or services.

9. Privacy

Your privacy is important to us. Please refer to our IVA Privacy Policy for details on how we collect, use, and protect your information.

10. Changes to Terms

IVA reserves the right to modify these Terms at any time. Continued use of the website constitutes acceptance of the updated terms.