

	POLICY IVA Privacy Policy	IVA Technologies Ltd	
		Revision	1.0
		Last updated date	Jul 2025

IVA Privacy Policy

At **IVA**, we value your privacy and are committed to protecting your personal data. This Privacy Policy outlines how we collect, use, store, and protect your information in accordance with the **Data Protection Act 2017** of Mauritius.

By using our website, purchasing our products, or engaging with our services, you agree to the terms of this policy.

1. Who We Are

IVA is a Mauritius-based technology company offering laptops, desktops, and IT accessories.

Business Name: IVA

Business Address: New-Grove, Mauritius

Email: contact@iva-technologies.mu

Data Controller: IVA

2. What Data We Collect

We collect the following personal information when you:

- Browse our website
- Contact us for support
- Subscribe to newsletters

Examples of personal data we may collect:

- Full name
- Phone number
- Email address
- Delivery address
- Device/browser data (via cookies)

3. Why We Collect Your Data

We collect and use your data to:

- Contact you for your contact us requests
- Respond to your queries or complaints

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- Improve your user experience
- Send optional marketing or promotional offers (with your consent)
- Comply with legal or regulatory obligations

4. Data Sharing

IVA does **not sell, rent, or trade** your personal data to third parties.

We may share data with trusted service providers for:

- Delivery services
- Email and SMS communications

All third-party providers are bound by strict data protection and confidentiality agreements.

5. Data Storage and Retention

Your personal data is stored securely on our internal systems and with reputable service providers. We retain your data only as long as necessary to fulfil the purpose for which it was collected — typically:

- Until you unsubscribe from marketing emails

6. Your Rights

Under the **Data Protection Act 2017**, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data (where legally applicable)
- Object to the processing of your data for direct marketing
- Lodge a complaint with the **Data Protection Commissioner of Mauritius**

To exercise these rights, email us on: contact@iva-technologies.mu

7. Cookies

Our website uses cookies to:

- Understand user behaviour
- Improve navigation and user experience

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- Remember your preferences

You can control or disable cookies in your browser settings.

8. Data Security

We implement appropriate technical and organisational measures to protect your data from unauthorized access, loss, misuse, or alteration. These include:

- Secure servers and firewalls
- Limited access controls
- SSL encryption

9. Policy Updates

We may update this Privacy Policy periodically. The most recent version will always be posted on our website with the "Last Updated" date.

10. Contact Us

If you have any questions about this Privacy Policy or your data, please email us on:

 contact@iva-technologies.mu